



LANGUAGE
SCHOOLS

BUSINESS ENGLISH AND HOSPITALITY MASTERY

- Receive a mastery certificate indicating your focused study in this area
- Gain self-confidence for seeking jobs in the hospitality industry and general work environments in Australia
- Consider combining your mastery with an internship program

AVAILABLE IN

Brisbane
Sydney
Melbourne

ENTRY REQUIREMENT

ILSC Beginner 4

PROGRAM LENGTH

Two Full-Time sessions

UPON COMPLETION OF THIS PROGRAM, STUDENTS MAY WANT TO CONTINUE WITH:

- Volunteer Internship Program

Availability of course is subject to student enrollment. Certificate completion may vary depending on student progress.

2020 START DATES

Session start dates

COURSE DELIVERY, ASSESSMENT METHODS, & COMPLETION

All General English programs are delivered face-to-face. Most students will complete one academic level within 8 weeks. At the end of every 4 week session, teachers provide students with a Student Progress Report (SPR). Students must earn at least 70% on their SPR to move to the next level. The SPR assesses student performance in class (speaking skills, grammar skills, etc.) and assessment results (tests, homework, quizzes, etc.). Students will receive a certificate of completion at the end of their studies as long as they have met the attendance requirement. Students will also receive additional certificates for most specialty programs upon successful completion of program requirements.

DESCRIPTION

Improve understanding of basic business practices. Learn basic written and oral English skills that will help prepare you for an entry-level job in Australia's hospitality industry.

3-HOUR COURSES

TAKE THE FOLLOWING COURSE FOR TWO SESSIONS

BUSINESS ENGLISH

Practice speaking, listening, reading and writing in a business context. Topics include marketing, resumé writing, job interview techniques and effective telephone communication.

SKILLS ELECTIVE COURSES

CHOOSE TWO OF THE FOLLOWING SKILLS ELECTIVE COURSES

ENGLISH FOR TRAVEL AND HOSPITALITY

The tourism industry is one of the world's largest employers. This interactive course helps master industry-related English language skills while gaining an understanding of tourism marketing, hospitality management, entertainment and promotion.

CAFÉ WORK SKILLS

Learn practical skills to work in a café! Ace the interview, sharpen your telephone skills and master the hustle and bustle of customer service.

ASSERTIVENESS

Develop skills to confidently handle personal and business situations. A wide variety of speaking and action skills are presented and used in the classroom. Focus on developing fluency rather than on grammar correction or pronunciation difficulties unless they greatly interfere with communication. Develop new ways of expressing yourself in order to communicate clearly, make good choices, create realistic goals, and stand up for yourself in a positive way.

THINKING & PROBLEM SOLVING SKILLS

This life skills course is designed for students who want to develop creative thinking, flexibility and decision making skills. Learn informative, creative, constructive, critical, emotional and organizational thinking skills. Apply these thinking strategies to various problems to come up with new and effective solutions.

