



Coronavirus Information

English Australia is aware of member concerns related to the outbreak of the novel (new) coronavirus (2019-nCov), which appears to have originated from Wuhan, Hubei Province, China.

The Australian government is closely monitoring the situation. There has been a small number of confirmed cases in Australia and health authorities have taken swift action to quarantine these cases.

The following information is taken from the Department of Health website to assist members to understand the virus and provide some useful resources.

What are the symptoms of novel coronavirus (2019-nCoV)?

Symptoms can range from a mild fever, flu-like symptoms such as cough, sore throat, headaches, nausea/vomiting, and difficulty breathing, through to pneumonia. It can take up to 14 days for symptoms to show after a person has been infected.

What should you do if you become unwell?

If you become unwell and suspect you may have symptoms of coronavirus, you must seek medical attention. Please ring ahead of time to book your appointment. This will help make your doctor aware of your symptoms and your travel history.

How is novel coronavirus treated?

Specialist infectious diseases teams will isolate people with symptoms of coronavirus. They will provide supportive medical care to treat any symptoms.

Fact sheets

The Department of Health has issued a series of fact sheets for education and training providers. These can be accessed here:

- [Novel coronavirus \(2019-nCoV\) information for parents](#)
- [Novel coronavirus \(2019-nCoV\) information for Schools and Early Child Care Centres](#)
- [Novel coronavirus \(2019-nCoV\) Information for universities and vocational education facilities](#)
- [Novel coronavirus \(2019-nCoV\) Information for university and vocational education students and staff arriving from Hubei Province, China](#)

The Department of Health has also released three fact sheets specifically for travellers from China and people that may have been in close contact. These can be accessed here:

- [Information for travellers arriving from China](#)
- [Information for people with a suspected case of novel coronavirus](#)
- [Information for people who have been in close contact with someone who has a confirmed case of novel coronavirus](#)

Where can I get more information?

Visit the Australian Government Department of Health homepage at www.health.gov.au.

Call the Public Health Information Line on 1800 044 599.

Contact your state or territory public health agency:

- ACT call (02) 5124 9213 during business hours or (02) 9962 4155 after hours
- NSW call 1300 066 055
- NT call 08 8922 8044
- QLD call 13HEALTH (13 43 25 84)
- SA call 1300 232 272
- TAS call 1800 671 738
- VIC call 1300 651 160
- WA visit <https://www.healthywa.wa.gov.au/> or call your local public health unit

Sector support – Global Reputation Taskforce

The health and welfare of our student and educator community is the most important thing right now. It is also important that our sector is not impacted in the long-term due to these unpredictable circumstances.

English Australia is a member of the newly formed Global Reputation Taskforce that was initially established in response to the bushfires. However, this important national and international issue will now be on the agenda for the taskforce for our first meeting next Monday 3 February 2020.

We are continuing to monitor the situation with the coronavirus and provide our support to members wherever possible.

As always, we welcome any feedback from members about how we can support you through these times. Please feel free to contact me at brettblacker@englishaustralia.com.au or on (02) 9264 4700.

Yours sincerely



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